

GUEST DIRECTORY

Best Western® Airport Inn

Airport Inn 1730 Centinela Avenue, Inglewood, CA 90302 P: (310) 568-0071 Reservations: 1 (800) 528-1234

Wherever Life Takes You, Best Western Is There.®

www.bwairportlax.com

GUEST DIRECTORY

Welcome to Best Western® Airport Inn

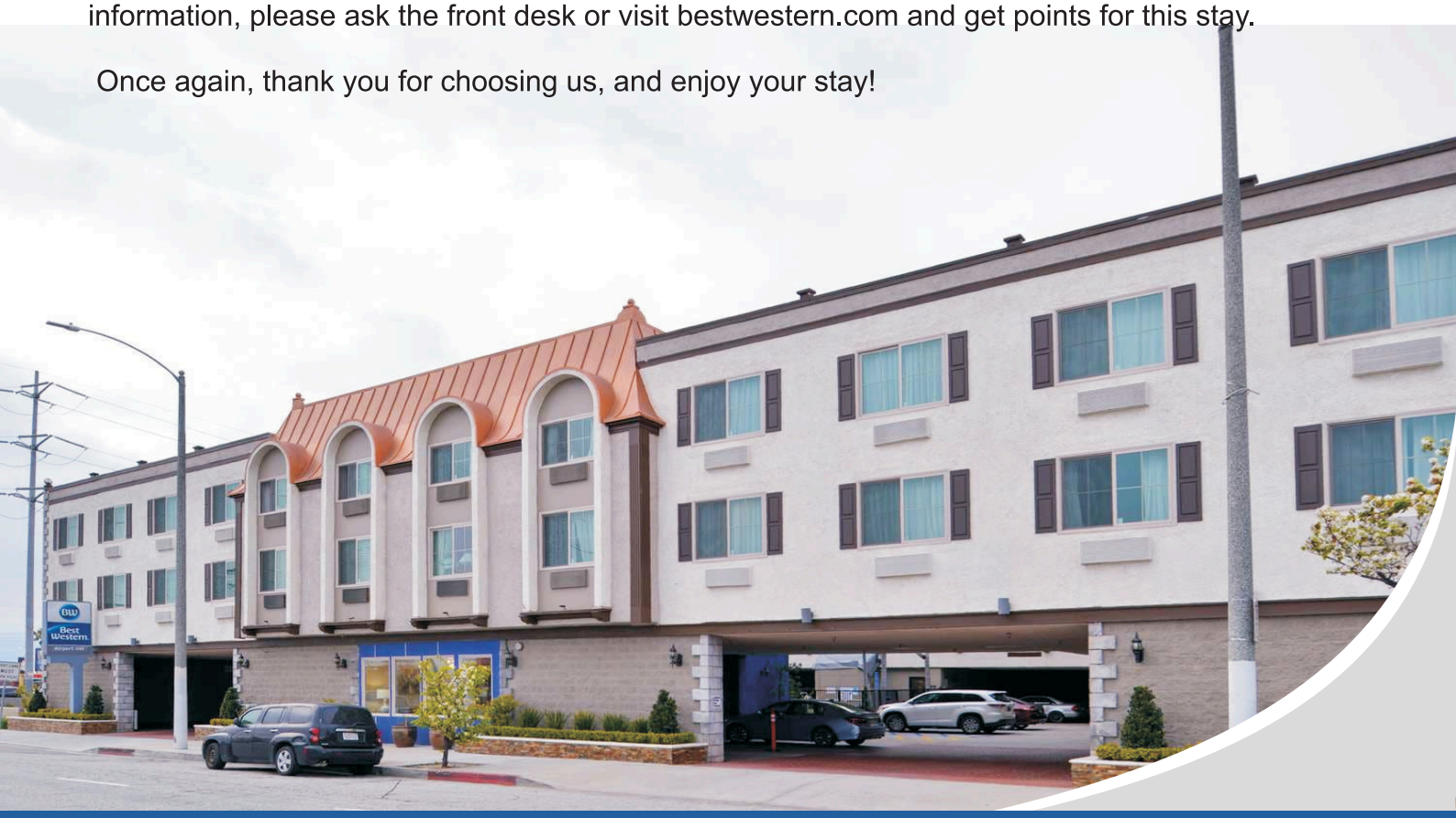
Whether your visit is for business or leisure, we are delighted you have chosen to stay with us.

We are certain you will appreciate the care and consideration that has gone into providing you with an experience that exceeds your expectations. During your stay, you can access a business center located at the lobby or our free high-speed Internet so you can stay connected with family, friends and colleagues.

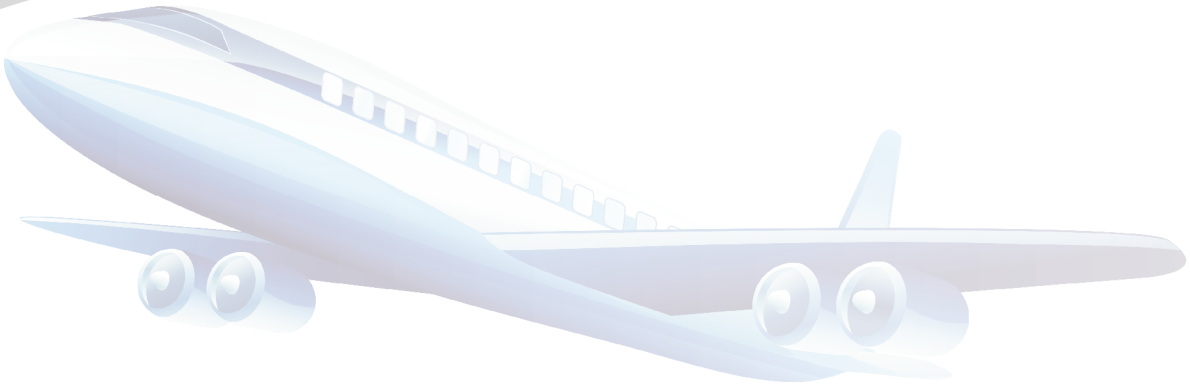
Please feel free to contact our 24 hour front desk for anything you may need. We welcome any comments or suggestions you have throughout your stay.

For future reservations, we encourage you to visit bwairportlax.com to ensure you get the best available rate. We also suggest you consider joining Best Western Rewards®, our guest loyalty program, to make your stay even more rewarding. When you stay at any of our hotels, you can earn points that never expire which can be redeemed for free hotel stays. For more information, please ask the front desk or visit bestwestern.com and get points for this stay.

Once again, thank you for choosing us, and enjoy your stay!



GUEST SERVICES



Airlines

American Airlines..... 1-800-433-7300
Delta Airlines..... 1-800-221-1212
Southwest Airlines..... 1-800-435-9792
United Airlines..... 1-800-241-6522

Airport Shuttle Service

Courtesy shuttle departs every hour on the 30 minute mark from our lobby. Please come down 10 minutes before the depart time.



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GUEST SERVICES



Air Condition and Heating

To control your in-room climate just set the thermostat to a comfortable temperature.



Bottled Water

Bottled water is available 24 hours a day.



Business Center

Our business center services are complimentary with computer printer connections, high-speed internet access and more. For copies and fax, please see front desk, charges may apply.



Check-In and Check-Out

Check-in time is 1:00 pm and check-out is 11:00 am. Please contact the front desk if you need to stay past the designated check-out time to avoid extra charges: A full day or half day rates may apply depending on time and day of check-out.



Full Breakfast

Full breakfast is available daily from 6:00 am to 10:00 am in the breakfast area located on the second floor.

GUEST SERVICES



Copy & Fax Service

Copy and fax service is available at the front desk.



Credit Cards Accepted

We accept American Express, Discover, MasterCard, and Visa.



Emergency .....Dial "911"

In the event of an emergency, medical or otherwise, please contact emergency services or the front desk for immediate attention by dialing “0."



Forget Something?

If you forgot to pack your toothbrush, toothpaste, razor, shaving cream, comb, or other toiletries, please contact the front desk Staff for a complimentary replacement.



Hotel Extensions

Front Desk.....Dial "0"
Manager on Duty.....Dial "0"
Hotel Shuttle.....Dial "0”



Housekeeping .....Dial "0”

Housekeeping service is provided daily. Special needs or extra amenities are available upon request. Charges may apply for baby cribs or rollaway beds.

GUEST SERVICES

Ice Machine

Ice machine is located outside across from the spa/jacuzzi area.



In Room Safe

Our guestrooms are equipped with a personalized digital safe to keep your valuables. We are not responsible for any missing or stolen items.



Internet Access

High speed wireless internet access is available in all the guestrooms and common areas.



Lost & Found

.....Dial "0"

Please contact the front desk for articles that have been either lost or found.



Luggage Assistance and Storage

Luggage assistance is available from 7:00 am to 11:00 pm or schedule with the front desk.



Mail & Messages

The flashing light on your telephone signals a message or mail, please contact the front desk.



Mail & Packages (Outgoing)

Available couriers are UPS, FedEx, and USPS.



GUEST SERVICES



Pets

No pets are allowed. Service animals approved by ADA are welcomed.



Reservations

Please let us confirm your advance reservations.



Snack & Soda Machines

Snack and Soda Machines are located on the ground floor across from the spa/jacuzzi area.

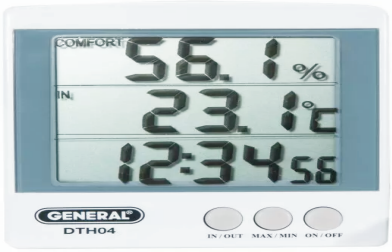
Spa/Jacuzzi Area

Our spa is open from 9:00 am to 9:00 pm. No lifeguard is on duty. An adult must be present at all times when children are in the spa area. No glass bottles are permitted in this area.



Taxi Service

The front desk will summon taxis on request or for future specified times.



Time & Temperature

.....Dial "0"



Wake-Up Call

.....Dial "0"

GUEST SERVICES



Travelers With Disabilities

This hotel is committed to providing accessible facilities for travelers with disabilities. If you encounter barriers during your stay, please contact the manager on duty. If in the future you requirean accessible room, you can assist us in meeting your needs by making advance reservations and requesting an accessible room and letting the agent know your individual needs.



Dialing Instructions

Local Calls..... 9 + Local Number

Local Information.....9 + 411

Long Distance Information..... 9 + 1 + (AC) + 555-1212

Long Distance Calls (Charge to Room)..... 9 + 1 + (AC) + Number

Operator-Assisted (Credit Card)..... 9 + 0 + (AC) + Number

International Calls .....9 + 011 + Country Code + City Code + Number

Toll Free Numbers..... 9 + 1 + (800/888/877/866) + Number

900 and 976 calls are not available. For other telephone services or requests, please dial "0." The hotel operator will be able to assist you.

Local, long distance, or international calls will be billed to your account.



Wireless Internet Instructions

In today's high-speed world, quick and easy access to the Internet is essential.

GUEST SERVICES



Connecting to your fast-paced world

To connect to the internet from your room, you can use any wireless device such as your smartphone, tablet, or laptop.



Wireless Internet Access Instructions

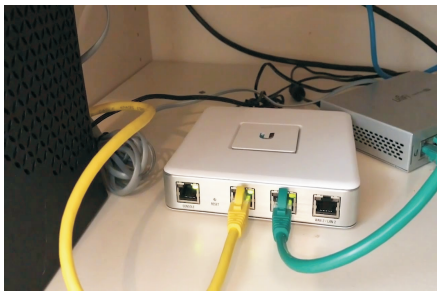
Step 1 - Power on your device and make sure your wireless is enabled.

Step 2 - Connect to the Wireless Network.

Step 3 - Open your Web browser (Windows Explorer, Chrome, Firefox. and Safari are some common browsers). Go to CNN.com, MSN.com or ABC.com. You will be redirected to the landing page.

Step 4 - Enter password and accept the terms and conditions. Then, enjoy the internet.

Some rooms have wired internet access instructions:



Step 1 - Connect, your laptop or other device with Ethernet port to the ethernet-cable on the desk.

Step 2 - Open your Web browser (Windows Explorer, Chrome, Firefox, and Safari are some common browsers). Go to CNN. com, MSN.com or ABC.com. You will be redirected to the landing page.

Step 3 - Click to accept the terms and conditions. Then, enjoy the internet.

Technical support is available by calling our priority support line (available 24 hours a day) by dialing 1-800-574-6381.

NOTE: Guest is responsible for having a properly configured Ethernet network card or wireless connection in his/her laptop computer. This hotel does not provide, install or configure network cards, and is not responsible for the results of any network card installation and/or configuration performed on the premises. Use of this service is subject to the Terms of Service specified during the ordering procedure.

GUEST SERVICES

TV Channels (Channel listing is subject to change.)

CBS	15	History	31
NBC	16	Cartoon Network	32
KTLA	17	TEEN NICK	33
ABC	18	Comedy Central	34
KCAL	20	BET	35
KTTV	21	MTV	36
KCOP	22	Vh1	37
CNN	23	TNT	38
Headline News	24	ESPN	39
FOX News	25	ESPN NEWS	40
The Weather	26	ESPN 2	41
Lifetime	27	HBO Signature	42
A&E	28	HBO	43
ABC Family	29	HBO 2	44
Discovery	30	HBO Family	45

SAFETY PROCEDURES

Upon Arrival

Please refer to the back of your guest room door to locate fire exits and staircases. Please find alarm pull stations and fire extinguishers on your floor.
Please find the "OFF" switch on your air conditioner. In case of fire, turning the air conditioner off will prevent smoke from being drawn into your room.

In Case of Fire

- Stay calm.
- Pull the nearest fire alarm.
- If possible, close doors around the fire area.
- Phone the operator.
- Exit from the building (if at all possible).
- Take your room key with you.

Smoke

If your room is filled with smoke, fold a wet towel into a triangle and tie it over your nose and mouth. Get on your hands and knees (or stomach) and crawl to the door. Feel the knob; if hot, do not open. If cool, open slowly. Take your room key. If the hallway is filled with smoke, stay next to the wall and count the doors as you crawl to the exit staircase. Walk down the exit staircase. If the staircase begins to fill with smoke. return to your room.

If You Cannot Leave Your Room

- Dial "0." If unavailable, call the Fire Department "911."
- Shut off air conditioner.
- Wedge a wet cloth under the door and around the doors and vents.
- Remove drapes from windows.
- Check to see if there is smoke outside the window; if there is no smoke outside and the window may be opened, hang a sheet or light colored material outside. This will signal your location, letting firefighters know that the room is still occupied. Keep part of the sheet inside the window, wet with water.
- Fill the bathtub or sink with cold water for firefighting. Use ice bucket or other container to keep water available to quickly moisten the wet cloths that are keeping the smoke out.
- Do not break the window. Do not jump.
- Stay low and continue firefighting until help arrives.



CARBON MONOXIDE WARNING

Carbon Monoxide is a colorless, odorless, poisonous gas, and exposure can be fatal. Your room is equipped with a carbon monoxide detector.

Symptoms of carbon monoxide exposure may include:

Headache	Fatigue	Weakness
Nausea	Shortness of Breath	Confusion
Vomiting	Loss of Muscle Coordination	Dizziness
Blurred Vision	Loss of Consciousness'	Collapse

What to do if a carbon monoxide alarm is sounding or if you experience any symptoms of carbon monoxide exposure:

- Never ignore a carbon monoxide alarm that is sounding
- Immediately move outside to fresh air
- Advise the hotel front desk
- Call 911, emergency services, or the fire department
- Do a head count to check that all people in your party are accounted for
- Do not re-enter the premises until the emergency services responders have given you permission'

'Source of symptom list: Consumer Product Safety Commission & Mayo Clinic. Source of recommended responses to sounding alarm or symptoms: Consumer Product Safety Commission.

AREA ATTRACTIONS

Daily tours available. Please contact the front desk.

Hollywood

For millions of visitors, Hollywood is an essential part of theLos Angeles experience. Things to do in Hollywood includemust-see shows and attractions, celebrity-frequentedrestaurants, and world class hotels. Experience Tinsel Townglamour at TCL Chinese Theatre or the Hollywood Walk of Fame,which has honored celebrities for over 50 years. The state-of-the-art Dolby Theatre is home to the Academy Awards. UniversalStudios Hollywood is a world famous theme park that includesthe mind-blowing “Transformers: The Ride 3-D.” Other things todo in Hollywood include the shops and restaurants at Hollywood& Highland Center, or the delicious multicultural cuisines ofnearby Thai Town and Little Armenia. Start discovering theentertainment capital of the world.

Disneyland 323-469-8311

disneyland.disney.go.com
1313 Disneyland Dr., Anaheim, CA 92802

Getty Museum 310-440-7300

getty.edu
1200 Getty Center Dr., Los Angeles, CA 90049



AREA ATTRACTIONS

Hollywood Walk of Fame 323-469-8311

walkoffame.com
7018 Hollywood Blvd., Los Angeles, CA 90028

Hollywood Wax Museum.....323-462-5991

hollywoodwaxmuseum.com/Hollywood
6767 Hollywood Blvd., Los Angeles, CA 90028

Knott's Berry Farm 323-469-8311

knotts.com
8039 Beach Blvd., Buena Park, CA 90620

Knott's Soak City.....323-469-8311

soakcityoc.com
8039 Beach Blvd., Buena Park, CA 90620

Madame Tussauds Hollywood 323-798-1670

madametussauds.com/Hollywood
6933 Hollywood Blvd., Hollywood, CA 90028



AREA ATTRACTIONS

- **OUE Skyspace LA** 213-615-6300
  skyspace-la.com
  633 W. Sth St., Los Angeles, CA 90071

- **Paramount Pictures Studios**
  paramountstudiotours.com
  5555 Melrose Ave., Los Angeles, CA 90038

- **Ripley's Believe It of Not!**
  ripleys.com/Hollywood
  6780 Hollywood Blvd., Hollywood, CA 90028

- **Santa Monica Beach**
  santamonicaplace.com
  Ocean Ave at Colorado Ave., Santa Monica, CA 90401

- **Six Flags Magic Mountalin** 323-469-8311
  sixflags.com
  26101 Magic Mountain Pkwy., Valencia, CA 91355



AREA ATTRACTIONS

Sony Pictures Studios

sonypicturesstudiotours.com
10202 W. Washington Blvd., Culver City, CA 90232

TCL Chinese Mann Theatre

tclchinesetheatres.com
6801 Hollywood Blvd., Hollywood, CA 90028

Universal Studios Hollywood

universalstudioshollywood.com/vip
100 Universal City Plaza, Universal City, CA 91608

Venice Beach

Ocean Front Walk, Venice, CA 90291

Warner Bros, Studios 818-954-1477

wbstudiotour.com
4000 Warner Blvd., Burbank, CA 91522



AREA ATTRACTIONS

RECOMMENDED AREA MERCHANTS



- Bilal Cuisine*.....310-641-4435
  1117 W. Manchester Blvd., Inglewood, CA 90301

- Domino's Pizza* 310-673-9090
  955 N. La Brea Ave., Inglewood, CA 90301



- El Polio Loco 310-645-2080
  5300 Centinela Ave., Los Angeles, CA 90045



- LA Jerk Shack 424-227-6795
  1300 Centinela Ave., Inglewood, CA 90302

- Panda Express 310-568-8469
  6802 La Cienega Blvd., Inglewood, CA 90302



- Pann's 323-776-3770
  6710 La Tijera Blvd., Los Angeles, CA 90045



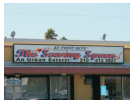
- Pronto Pronto* 310-677-0777
  59Th S. La Brea Ave., Inglewood, CA 90302



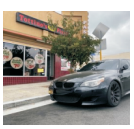
- TGI Fridays 310-337-1143
  6721 La Tijera Blvd., Los Angeles, CA 90045



- Thai Dishes* 310-342-0046
  6234 W. Manchester Ave., Los Angeles, CA 90045



- The Serving Spoon.....310-412-3927
  1403 Centinela Ave., Inglewood, CA 90302



- Tottino's Pizza* 310-671-7969
  1139 N. La Brea Ave., Inglewood, CA 90302

•Food Delivery Available

PROPERTY LAYOUT



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Carbon Monoxide Safety Tips



WARNING

Carbon Monoxide is a colorless, odorless, poisonous gas, and exposure can be fatal. Your room is equipped with a carbon monoxide detector.

Symptoms of carbon monoxide exposure may include:

Headache	Vomiting
Fatigue	Blurred vision
Weakness	Dizziness
Nausea	Loss of muscle coordination
Shortness of breath	Collapse
Confusion	Loss of consciousness[1]

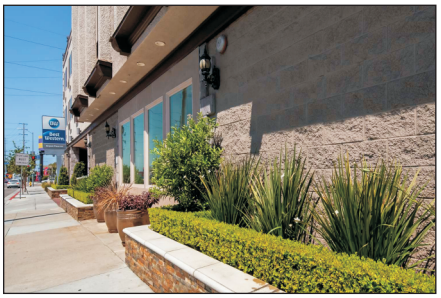
What to do if a carbon monoxide alarm is sounding or if you experience any symptoms of carbon monoxide exposure:

- Never ignore a carbon monoxide alarm that is sounding.
- Immediately move outside to fresh air.
- Advise the hotel front desk.
- Call 911, emergency services, or the fire department.
- Do a head count to check that all people in your party are accounted for.
- Do not reenter the premises until the emergency services responders have given you permission.[2]

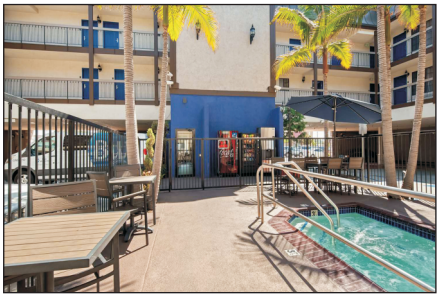
PHOTO GALLERY











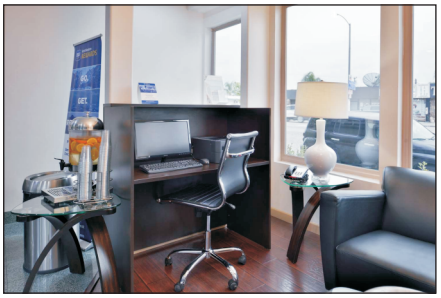














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